User’s Operating Instructions

Baxi Solo 3 PFL Range

Wall Mounted Powered Flue
Gas Fired Central Heating Units

Please keep these instructions in a safe place.
If you move house, please hand them over to the next occupier.
The boiler meets requirements of Statutory Instrument “The Boiler (Efficiency) Regulations 1993 No 3083” and is deemed to meet the requirements of Directive 92/42/EEC on the efficiency requirements for new hot water boilers fired with liquid or gaseous fuels:-

Type test for purpose of Regulation 5 certified by:
Notified Body 0086.

Product/Production certified by:
Notified Body 0086.

For GB / IE only.

The Benchmark Scheme

Baxi Heating UK Ltd is a licensed member of the Benchmark Scheme which aims to improve the standards of installation and commissioning of domestic heating and hot water systems in the UK and to encourage regular servicing to optimise safety, efficiency and performance.

Benchmark is managed and promoted by the Heating and Hotwater Industry Council. For more information visit www.centralheating.co.uk

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Full acknowledgement of author and source must be given.

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Codes of Practice, most recent version should be used

In GB the following Codes of Practice apply:

- Standard Scope
  - BS 6891 Gas Installation
  - BS 5546 Installation of hot water supplies for domestic purposes
  - BS 5449 Part 1 Forced circulation hot water systems
  - BS 6798 Installation of gas fired hot water boilers
  - BS 5440 Part 1 Flues
  - BS 5440 Part 2 Ventilation
  - BS 7593 Treatment of water in domestic hot water central heating systems
  - BS 4814 Expansion vessels for hot water systems
  - BS 6283 Safety and control devices for use in hot water systems

In IE the following Codes of Practice apply:

- Standard Scope
  - IS 813 Domestic Gas Installations
  - The following BS standards give valuable additional information;
    - BS 5546 Installation of hot water supplies for domestic purposes
    - BS 5449 Part 1 Forced circulation hot water systems
    - BS 7593 Treatment of water in domestic hot water central heating systems

IMPORTANT - The addition of anything that may interfere with the normal operation of the appliance without express written permission from the manufacturer or his agent could invalidate the appliance warranty. In GB this could also infringe the GAS SAFETY (Installation and Use) REGULATIONS.

IMPORTANT - Installation, Commissioning, Service & Repair

This appliance must be installed in accordance with the manufacturer’s instructions and the regulations in force. Read the instructions fully before installing or using the appliance.

In GB, this must be carried out by a competent person as stated in the Gas Safety (Installation & Use) Regulations.

Definition of competence: A person who works for a Gas Safe registered company and holding current certificates in the relevant ACS modules, is deemed competent.

In IE, this must be carried out by a competent person as stated in IS 813 “Domestic Gas Installations”.

Lifting - This product should be lifted and handled by two people. Stooping should be avoided and protective equipment worn where necessary. Carrying & lifting equipment should be used as required, e.g. when installing in a loft space.

All Gas Safe registered engineers carry an ID card with their licence number and a photograph. You can check your engineer is registered by telephoning 0800 408 5500 or online at www.GasSafeRegistered.co.uk
**1.0 Warnings**

**1.1 Safe Installation**

The appliance is suitable only for installation in GB and IE and should be installed in accordance with the rules in force.

In GB, the installation must be carried out by a Gas Safe Registered Installer. It must be carried out in accordance with the relevant requirements of the:
- Gas Safety (Installation & Use) Regulations.
- The appropriate Building Regulations either The Building Regulations, The Building Regulations (Scotland), Building Regulations (Northern Ireland).
- The Water Fittings Regulations or Water Byelaws in Scotland.
- The Current I.E.E. Wiring Regulations.

Where no specific instructions are given, reference should be made to the relevant British Standard Code of Practice.

In IE, the installation must be carried out by a competent Person and installed in accordance with the current edition of I.S. 813 'Domestic Gas Installations', the current Building Regulations and reference should be made to the current ETCI rules for electrical installation.

Read the instructions before installing or using this appliance.

**WARNING:**
Sealed components must not be interfered with.
Never hang clothes or other items over the appliance.

**1.2 In case of gas leaks**

1. If a gas leak is found or suspected, turn off the gas supply at the meter immediately and call your gas supplier.

**1.3 Servicing your boiler**

1. We strongly recommend that your Boiler is serviced annually by a competent person for economic and safety reasons. Your Installer will be able to advise you.

**1.4 Electricity supply**

1. **THIS APPLIANCE MUST BE EARTHED**
A standard 230 volt ~ 50Hz supply is required. The appliance must be protected by a 5 amp fuse.

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**Benchmark Commissioning Checklist**

Please ensure that the installer has fully completed the Benchmark Checklist on the inside back pages of the installation instructions supplied with the product and that you have signed it to say that you have received a full and clear explanation of its operation. The installer is legally required to complete a commissioning checklist as a means of complying with the appropriate Building Regulations (England and Wales).

All installations must be notified to Local Area Building Control either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer who should, on receipt, write the Notification Number on the Benchmark Checklist.

This product should be serviced regularly to optimise its safety, efficiency and performance. The service engineer should complete the relevant Service Record on the Benchmark Checklist after each service.

The Benchmark Checklist may be required in the event of any warranty work and as supporting documentation relating to home improvements in the optional documents section of the Home Information Pack.
2.0 Operating the Boiler

2.1 Operating the Boiler

1. Remove lower door panel as shown (Fig. 1).

2. Turn the boiler thermostat knob to the '0' position fully anti-clockwise (Fig. 2).

3. Turn on the main gas and electricity supplies to the appliance.

4. Set the thermostat control knob to the required setting. (The optimum boiler setting depends upon type of system, external controls and your requirements. Your installer will be able to advise you on this matter.)

5. The fan will start to run and after a short period of time the ignition spark will commence. Sparking will continue until the pilot flame is established then stop automatically. The main gas will then come on and the burner will light from the pilot flame. Check that both the main burner and the pilot are alight by looking through the viewing window. The bottom four indicator lights should also be illuminated (Fig. 3).

2.2 To shut down the boiler

1. Turn off the electricity supply to the appliance at the mains.

2. Turn the thermostat knob to zero (Fig. 2) then turn off the gas supply at either the appliance gas cock or the meter.

2.3 Frost Protection

1. The appliance incorporates a frost protection thermostat that will light the appliance when it’s temperature falls to near freezing. Note that this is designed to protect the boiler only - the system pipework may require the protection of an additional stat.

2. To set the appliance to frost protection but without normal heating. Set the control knob to the position (Fig. 2).

3. The frost protection will only operate if gas and electrical supplies are switched on.
3.0 Overheat Cut-Off Device

3.1 Overheat Cut-Off Device

1. Your boiler is fitted with an additional safety device which shuts down the appliance should the system overheat. The "overheat" indicator light will be illuminated if the appliance needs resetting.

NOTE: Any interruption to the electricity supply may cause the device to operate. In the case of persistent operation of the device, turn off the boiler and consult your service engineer as an appliance or system fault is indicated.

3.2 Resetting

1. To reset the device follow these instructions.

2. Allow the boiler to cool if hot.

3. Remove the lower door panel by following the sequence of diagrams (Fig. 4).

5. Turn the boiler thermostat control knob fully anti-clockwise to the OFF position marked ‘0’ (Fig. 5).

6. Wait 10 seconds.

7. Turn the control knob clockwise to the required thermostat setting, the overheat light will go out and the boiler will commence sparking and fire up automatically when the boiler has sufficiently cooled (Fig. 6).

8. No adjustments to the gas controls or boiler thermostat are required.
4.0 Clearances

4.1 Clearances around the boiler (Fig. 7)

1. The minimum clear spaces needed around the boiler are:
   - Top: 50mm (2 in)
   - Bottom: 100mm (4 in)
   - Sides: 5mm (3/16 in)
   - Front: 5mm (3/16 in)

2. These clearances must not be obstructed in any way. Blocking the clearance spaces will result in the appliance overheating and possible damage may occur.

3. The boiler may be installed in a cupboard if these minimum clearances are kept. Note that the label affixed to the front of the boiler must be left in place to ensure future servicing is successfully undertaken.

4. The compartment should be large enough to house the boiler and ancillary equipment only.

5. **IT SHOULD NOT BE USED AS A STORAGE CUPBOARD.**

6. The gas burning compartment of your boiler is completely sealed from the room in which it is fitted. Products from the combustion of gas are vented to the outside through the flue terminal which must be kept free from obstruction as this would interfere with the correct operation of the boiler.
5.0 Cleaning, Spares

5.1 Cleaning the case

1. The painted panels should be wiped with a damp cloth and then dried completely. **DO NOT USE ABRASIVE CLEANING AGENTS.**

5.2 Spare Parts

1. Any repairs to the appliance will usually be the responsibility of the Installer during the guarantee period after which spare parts may be obtained through approved Baxi stockists if required.

2. Quote the appliance name, model number and where possible the part number when ordering spares. An abbreviated data plate with this information is inside the removable door.

(A parts list is included in the Installation and Servicing Instructions.)
Please complete the boxes below

Serial Number

Date of Installation

Installer Details (name, address and contact number(s))

9.0 Warranty & Service

Standard Warranty Term & Conditions

12 Months Free Warranty - register today
To receive your 12 months free warranty please complete the form supplied with the boiler or simply call heateam, the service of Baxi Heating UK Ltd on 0800 013 7990.

Our promise to you
If you experience a fault with your new boiler, we aim to provide a safe and high quality repair service supported by our dedicated national network of highly skilled engineers. If your installer can’t resolve the problem for you, we will do everything we can to get an engineer out to you as quickly as possible. Nothing in this warranty will affect your statutory consumer rights.

What you need to do if you experience a problem with your heating system or the operation of the boiler
You should always contact your installer first, because the fault may not be related to the boiler. If your installer confirms that the fault is within the boiler it self and he/she can’t repair it, our friendly customer service team is on hand to help. Simply call our service division heateam on 0844 871 1525 to book an engineer visit or for any general advice that you may need. Our contact centre is open Monday to Friday 8am - 6pm, weekends and Bank Holidays 8.30am - 2pm, excluding Christmas Day and New Years Day.

When calling heateam it would be helpful if you could have the following information to hand:

1 boiler serial number (see opposite).
2 boiler make and model number.
3 Your installer name and address details.
4 Proof of purchase (if you do not have the boiler serial number).

What this warranty covers
Free of charge repair or replacement of components found to be faulty from manufacture.
Free of charge replacement of the complete unit provided always that the failure is related to a manufacturing fault that cannot be repaired or is uneconomic to repair.

The warranty runs for 12 months from the date your product is installed.

What this warranty does not cover
Repairs to boilers which haven’t been installed and commissioned properly, and as set out in the installation instructions (this includes the need to flush the system effectively and add a suitable corrosion inhibitor).
Any damage caused by hard water scale deposits and/or aggressive water resulting from corrosion.
Any other defects or failures, either in the connected heating system or outside of the boiler itself.
Faults caused by inadequate supply of electricity, gas or water to the property.
Installations within commercial settings for which this boiler was not designed.
Reimbursement of any third party repair or replacement costs that we haven’t been told about or agreed with you in advance.
Compensation for consequential losses (e.g. loss of earnings, business losses, stress and inconvenience) arising from a production breakdown, including repair delays caused by factors outside our reasonable control.

Annual Service
To ensure you receive the maximum efficiency from your boiler we recommend your boiler has an annual service so you and your family can continue to enjoy heating and hot water comfort. To arrange an annual service from one of our Baxi Heating UK Ltd heating experts, please call 0844 871 1545.

BAXI
A Trading Division of Baxi Heating UK Ltd
Brooks House, Coventry Road, Warwick, CV34 4LL
After Sales Service 0844 871 1525 Technical Enquiries 0844 871 1555
Website www.baxi.co.uk
e&oe

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