

ROC[®]

USER'S GUIDE

Condensing Gas Wall-hung Boilers



Crown Gold Series



GENERAL NOTICE

- *The user's guide is very important for the product, the user's guide must be kept in user. There are very important instructions for operation and maintenance.*
- *Installation and maintenance must be performed by qualified professional person according to the current rules and instructions of manufacturer.*
- *Manufacturer will not take any responsibility for those person harm and property damage causing by incorrect installation. Gas boiler only use for supplying heating and hot water, can not change to other use.*

WARNING!

Please follow the instruction of user's guide to operate the machine. Manufacturer will not take any responsibility for those person harm and property damage causing by incorrect operation.

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FEATURE OF PRODUCT

1. Condensing Heat Exchange System

The product uses condensing type heat exchange design, with the unique patent of circular stainless steel heat exchanger. The tripling circuit coil pipe design absorbs the flue gas heat adequately, efficiency can reach 108%, super low CO and NO_x product. The flue gas temperature can reach 50°C. The condensing result is obvious, green and environmental.

2. Adopt cuspidate PWM gas proportion control technique.

Our key technology is the control system. According to the feedback information from the temperature and pressure sensor. System can accommodate the gas supply volume automatically, control heating and domestic hot water temperature, which is above the temperature you have set so that you can save much energy.

3. Adopt multiple safe protection device

Our products have the most safe protection device in the same trade. Adopt equilibrium force air exhaust system in which the combustion chamber and air exhaust channels are completely hermetic. It can absorb the fresh air, exhaust the waste air after burning and eliminate the harm of CO for human's body. There are multiple over-heat protection device, protection for flameout, protection for flue building up, protection for over-pressure, multiple protection for preventing frostbite.

4. Adopt super mute running way

Adopt device for assimilating noise in the burner to assimilate all the noise when burn. At the meantime, with the low-noise excellent fan, circulation pump and flawless hermetic system, all noise will be the least. You will have a peaceful life space.



FEATURE OF PRODUCT

5. Adopt international one-up technique

Adopt international one-up automatic adjustment cushion design to reduce the probability of malfunction farthest. This design makes a breakthrough on international heating technology and shows our abundance.

6. Adopt firm and durable components

First-rate key components ensure the products' quality and usage. Inner material is machined by thermalization and antiseptis, and the panel on which we use special coating with beautiful and elegant colour to improve products' durability and safety.

7. De-energize performance

If the power breaks when the machine is running, this performance will save all the orders which is saved before the power breaks. It will carry out all the orders automatically as soon as the power works like before.

8. Microcomputer chip controls and prevents incrustation

Heat exchange system with good quality and prevent-incrustation design connected modern microcomputer chip control temperature for use to delay the incrustation forming.

9. Exquisite design and simple installation

With exquisite design and compact inner structure, our products are simple to install and maintain. Coaxial supply and exhaust pipe are manufactured according to the product's model so that the installation time will be shortened a lot.



DON'T WORRY! WE HAVE SAFE DEVICE AS FOLLOWS

1. Treble protection for overheating

There are three protection devices, preventing over temperature, preventing heating water over heat, prevent domestic hot water over heat. If there is overheating these devices will stop the gas supply and working.

2. The earlier safe ignition device

For the sake of avoiding deflagration, this device only supply minimum gas in the earlier ignition.

3. Induction system for unusual combustion

When there is unusual combustion, the gas supply will be cut automatically.

4. Device for trash elimination

There are different filter screens in the machine, which can extend the product's life.

5. Device for preventing empty-combustion

This device can induce whether there is water leakage in the heating pipe. If there is leakage, combustion will be cut automatically. Machine reruns after pouring the water according to the way to first operation.

6. Self-diagnoses device

This device can avoid system safety losing control which is caused by protection damage and make sure that the system operates in the safe and reliable environment.

7. Device for blaze detection

After operation, this device detects the blaze signal any time and distinguish whether the present working is normal or not.

8. Safe device for water flow volume

Detect the water flow volume (super-low water flow protection) to make sure that the machine works safely.

9. Other safe device

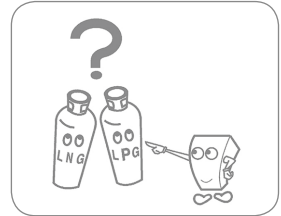
Safe device for preventing flue building up, safe device for refiring, protection for overpressure, automatic safe device for air pressure adjustment, safe device for preventing frostbite, anti-creepage protection, de-energize/water/gas protection and so on.. please use it without any worry.



ITEMS FOR SAFETY

1. Make sure the gas type before use

- Must use the certain gas type and pressure of gas appointed by the label on the machine.
- Forbid to change the gas type willingly. If it is necessary to change, please contact our after-sales service department.



Important items for safety!

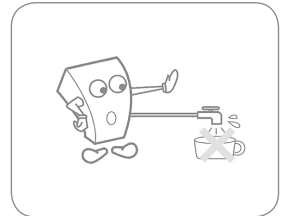
2. Make sure the voltage (230V)

- Voltage is 230V/50hz, alternating current.
- After confirm the voltage, connect the plug. (voltage is required $230V \pm 15\%$. the subscriber had better allocate a manostat if pressure is unstable)



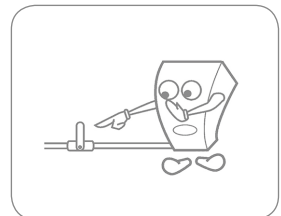
3. Use

- Except heating and D.H.W., gas boiler can't be used in other ways.



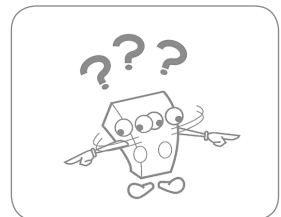
4. Check the switch for gas before use

- Check the middle switch connected on the gas pipe to see if there is leakage.
- Ensure whether pressure of gas and flow volume of gas supply meet requirement of our product.



5. Make sure the connecting state of the valve for heating.

- Make sure whether the valves for connecting the heater and cooling systems of each room are open or not.
- Parallel—connect pipe could not be operated less than one group cooling valve opening.

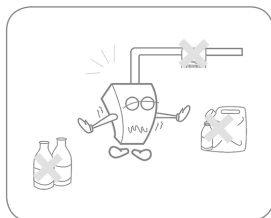




ITEMS FOR SAFETY

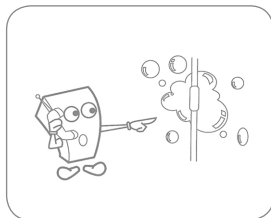
6. Make sure the surrounding environment of the product

- Don't put the product in the place where will be affected by weather. (rain and sunshine)
- Get rid of the combustible and explosive material surrounding the product. It is forbidden to hang clothes to dry on the flue.
- The temperature of flue and water pipe is very high. Be careful, please!



7. Make sure if there is gas leakage

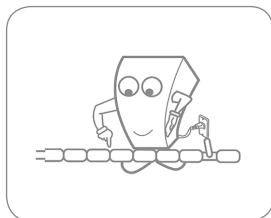
- It is necessary to use soap water to check the gas pipe whether there is gas leakage. (when you put soap water on the gas pipe, if air bubble comes out, that means there is gas leakage.) Ought to close the gas immediately and contact local gas supplier.



Important items for safety!

8. Prevent frostbite in winter

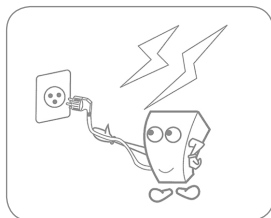
- When heating, heater must be unimpeded. (including water, electricity, gas) There is a prevent-frostbite device in the heater, so the heater will work automatically in low temperature.
- During freezing season or no one at home for a long period, please exhaust the water in the machine and in the heating pipe, cut off the gas supply and pull out the power plug to prevent frostbite.



Important items for safety!

9. Be careful when it fullmines

- Please pull out the power plug when it fullmines so that the heater won't be damaged.



WARNING!

This product must be assembled, adjusted and maintains regularly by professional people accredited by the manufactory, while the seal configuration is broken, the machine is ban to operate.

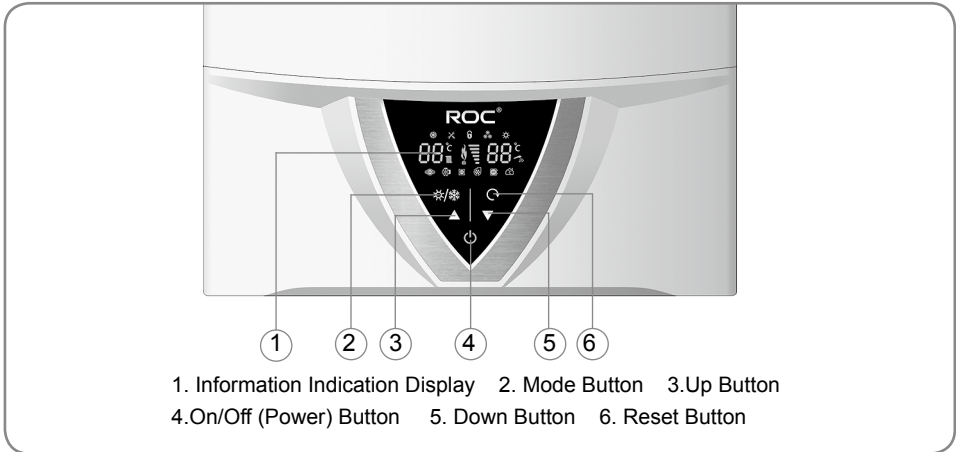


FUNCTION AND USE FOR MAIN CONTROL PANEL

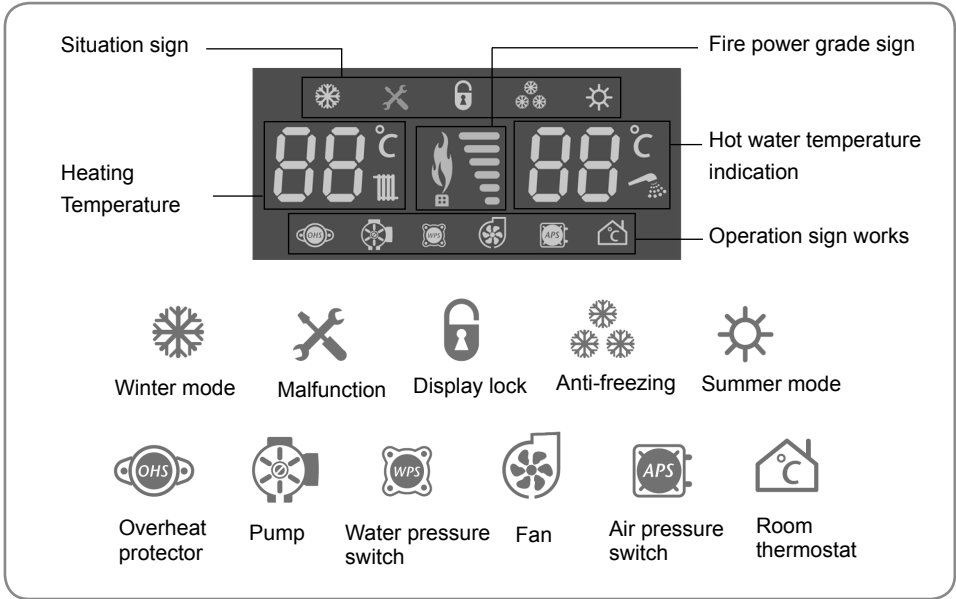
- LL1GBQ37-B40CV / LL1GBQ26-B28CV
- LL1GBQ22-B24CV / LL1GBQ17-B18CV

Crown Gold Series

Names For All the Control Panel









Liquid Crystal Display






FUNCTION AND USE FOR THE MAIN CONTROL PANEL

Key press on the Main control panel

- **[ON/FF]  button**—Press it five seconds for turning on or off the boiler. After the display is locked, it is Unlock Button. When setting the situation, it is Confirmation Button.
- **[Mode] / button**—It is Winter/Summer swift Button when the gas boiler is on. It is Set Button when the gas boiler is off.
- **[Up]  button**—Increase the heating and hot water temperature.
- **[Down]  button**—Reduce the heating and hot water temperature.
- **[Reset]  button**—It will reset the malfunction and restart the gas boiler when malfunction occurs. After entering the menu and set the situation, press Reset Button to keep memory and quit the menu.

The method for turning on/off gas boiler



- Press [On/Off]  button for more than five seconds to turn on/off the gas boiler.

The method for locking/unlocking button

- If there is no button operation input for sixty seconds, the system will lock the button automatically, and the lock sign will indicate all the time.
- After the button is locked, press any button except the on/off button to enter into the unlock situation, the lock sign flashes, press on/off button to unlock the button within five seconds.

How to Set the Heating Temperature

Example: Heating temperature is 55°C

- Under heating condition, press [Up  /Down ] button directly to set the heating outlet water temperature. At this time, the pre-setting temperature flash indicates, then set the temperature to 55°C.
- Under heating state, sanitary hot water has priority.
- The boiler will return to heating state automatically when closing the tap.

FUNCTION AND USE FOR THE MAIN CONTROL PANEL

How to Set the Temperature of Hot Water

Example: Temperature of hot water is needed 45°C

● Under summer condition, press [Up ▲ /Down ▼] directly to set the hot water outlet temperature. At this time, the pre-setting temperature flash indicates, then set the temperature to 45°C. (At any time when performing hot water, direct setting is permitted)

Malfunction Display And Maintain

Code	Code meaning	Malfunction reason	Malfunction type
E 1	Flue malfunction	Air pressure or air speed malfunction, flue thermocouple disconnects.	Resume automatically
E 2	Heating NTC malfunction	NTC open circuit and short circuit.	Resume automatically
E 3	Shower NTC malfunction	NTC open circuit and short circuit.	Resume automatically
E 4	Overheat malfunction	When the pipe water temperature is higher than >93°C the overheat switch disconnects.	Lock(sensor can be resumed)
E 5	Gas valve circuit malfunction	The output circuit of the gas valve is abnormal.	Lock
E 6	Ignition failure	Cannot detect the flame.	Resume automatically
E 7	Fake fire error	Flame detection circuit is out of control.	Resume automatically
E 8	Back water NTC malfunction	NTC open circuit and short circuit.	Resume automatically
E 9	Flue temperature NTC malfunction	NTC open circuit and short circuit.	Resume automatically
E A	Outside NTC malfunction	NTC open circuit and short circuit.	Resume automatically
E b	Slash fire malfunction	There is fire after the boiler turns off four seconds.	Resume automatically
E C	Communication malfunction	The communication is interrupted or disturbed.	Resume automatically
E P	Pipe malfunction	The water pressure switch is not acted.	Resume automatically
E E	EEPROM malfunction	EEPROM storage data error.	Lock







FIRST OPERATON

1. Pour Water For the Heating System

- 1) Open the valve for the pouring water (turn left). Open all the valves for exhausting air in each room as soon as open the valve for pouring water and then close the valves for exhausting air until the water comes out.
- 2) When the needle in pressure gauge shows between 1-1.2kgf/cm², close the valve for pouring water.

⚠ NOTICE: The water replenishing pressure of gas boiler can't exceed 1.2kgf/cm², after filling water, the water filling valve must be closed immediately, otherwise, the heating safety valve will open automatically to release pressure. In order to avoid unnecessary property loss, please connect a water pipe with the safety valve and the floor drain.

2. Operation

- 1) Plug in to reach power, and then open the gas valve. Press [ON/OFF]  to start the boiler, at the mean time, circulation pump works automatically to exhaust air in heating system, check in the panel if the pressure drops, if the pressure is less than 0.7kgf/cm², pour water again (the way to pour water is the same as above). When the pressure reaches balance, press [Mode]  /  button to make sure the system works under the winter mode (winter mode  is showed in LCD), when the system convert to normal state, it will ignite and burn automatically. Press [Up ▲ /Down ▼] button to adjust the heating water temperature, the range is from 30-80°C, floor heating is from 30-65°C.

- 2) When you open the water tap to use sanitary hot water, press [Up ▲ /Down ▼] to adjust the hot water temperature (range is from 30-55°C). The speed of water output depends on the length of the pipe. After all cold water flows out, hot water will flow out.

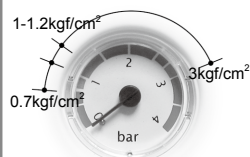
⚠ WARNING!

The first operation must be after the boiler's installation and eligible examination.

Valve For Pouring Water



Pressure gauge





FIRST OPERATON

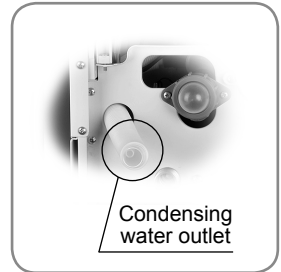
3. Finish the Operation

- 1) Set the suitable temperature and you can make the system work normally.
- 2) If the machines work for a long time, it will be lack of water. When the pressure is below $1-1.2\text{kgf/cm}^2$, pour the water again. (The pressure is better to be between $1-1.2\text{kgf/cm}^2$ when pour the water)

⚠ NOTICE: Because of installing acreage or environment factors, valve for decompression may drain some water automatically. That is the reason that water in circulator has thermal expansion. To connect a rubber duct with the interface of the thermal expansion is the best way to exhaust the water or control the water pressure properly while pouring water.

⚠ WARNING!

Under normal use, condensing water will overflow from the condensing water outlet ($>1\text{L/h}$), before using the product, a water pipe must be connected to the condensing water to lead it to the floor drain.

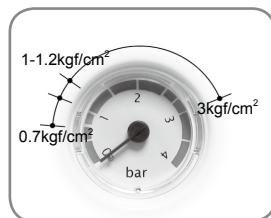





TURN ON/OFF THE MACHINE CORRECTLY

1. Turn on the Gas Boiler


If restart the gas boiler, pay attention to the pressure gauge firstly. If it is less than 0.7kgf/cm^2 , please pour the water again according to the pouring way in page first operation. Plug in and connect the power and gas to turn on the gas boiler according to the operating way in page first operation after pouring the water again. (pressure between $1-1.2\text{kgf/cm}^2$)



2. Not Be Used For A Short Period

Gas boiler needs to be off if it won't be used for a short period. Press  and then the machine turns off. When the gas boiler is under OFF state, please keep the current and gas supply. Gas boiler will run according to self-protection program.

3. Not Be Used For A Long Period

Gas boiler needs to be off if it won't be used for a long period. Press  and then the machine turns off. Cut the current and gas supply, close gas switches and valves for heating/domestic hot water system. For preventing frostbite, exhaust all the water in the boiler (heating and domestic hot water) and in the heating pipe, close the gas valves and pluck the plug.



CLEANING AND MAINTENANCE

4. Cleaning And Maintain

Gas boiler must be cleaned and maintained more than one time per year. If over one year, the trash in each pipe will make the performance debase and make some noise, which becomes the reason for malfunction. If it happens, please contact our after-sales service department and clean the boiler under the skilled man's direction. (Cleaning and maintenance must be before the heating period)

Maintenance	Check on time once a year	Check on time twice a year
Check the obturator	✓	✓
Clean the heat exchanger beyond the flue	✓	✓
Clean the combustion chamber, fan and inner pipe	✓	✓
Check the device for electricity and gas	✓	✓
Check the gas flow volume and pressure	✓	✓
Check all the smoke pipes	✓	✓
Clean the burner and exam the fire performance	✓	✓
Check the water system	✓	✓
Analyze combustion state	–	✓
Check the lubrication of components	–	✓
Check the tightness of gas device	–	✓
Clean the quadric heat exchanger	–	✓
Check the performance of electric and electronic components	–	✓
Volume and speed of the fan	–	✓

Attention: ✓ necessary, - not necessary.

Attention: When cleaning and maintenance, don't damage the sealed construction of product and accessories.



MAKE SURE THE FOLLOWING ITEMS BEFORE REPAIRING

<i>Abnormal Occurrence</i>	<i>Abnormal Reasons</i>	<i>Way to Maintain</i>
<i>A gas smell</i>	Close the mid-valve connected by gas pipe. Don't turn on or off the electrical equipments and then ventilate. Contact the supplier or the local after-sales service department to make it repaired. Use the suds termly to make sure whether there is gas leakage on the connection of the gas pipe.	Close the mid-valve connected by gas pipe. Don't turn on or off the electrical equipments and then ventilate. Contact the supplier or the local after-sales service department to make it repaired. Use the suds termly to make sure whether there is gas leakage on the connection of the gas pipe.
<i>Can't ignite</i>	Does the fuse break? Does the electrical source work normally? Does the gas supply normally?	Change a new fuse(250V/3A). Check the outer electric circuit. Open the mid-valve, and if the gas is used up (provided you use LPG), please refill.
<i>Some unusual noise when start</i>	Are the air supply tube and smoke pipe built up? Is the heating pipe unimpeded?	Please consult installing guider. Please exam the heating pipe and mid-valve.
<i>A smoke smell</i>	Is the installation for the air supply tube and smoke pipe correct? Are there some gaps on the smoke pipe? Is the blaze normal? (Is there yellow blaze)	Please consult installing guider. Please mend the gap. Clean and maintain more than one time per year.
<i>Bad heating effect</i>	Is the distributing valve for radiation open? Is the heating temperature set too low? Is there air in the radiator?	Please adjust to heating mode. Please exam the heating pipe and mid-valve. Please compare each room's acreage firstly and compare the open state of valves for the distributors. Please set a suitable temperature. Please exhaust all the air in the pipe.
<i>No hot water (or hot water isn't hot)</i>	Is the temperature set too low? Are there several places using water? Is there leakage in the hot water pipe? Is the water supply pressure too low? Is the valve for water supply close?	Please set a suitable temperature. Please close excessive taps. Please mend the places where leak. Please take some measures (such as add a raising-pressure pump) when the water pressure is less than 0.02 MPa(0.2kgf/cm ²). Please open the valve for water supply.

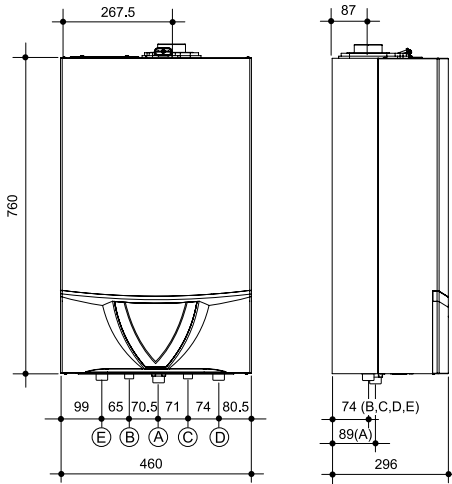
TECHNICAL DATA

STYLE		Crown Gold Series			
		LL1GBQ37-B40CV	LL1GBQ26-B28CV	LL1GBQ22-B24CV	LL1GBQ17-B18CV
Appliance category	-	Wall mounted condensing gas boiler			
Countries	-	AT. DK. EE. FI. GB. GR. IE. IT. LV. NO. PT. CZ. SK. SI. ES. SE. CH. RO			
Boiler type	-	C ₁₃ C ₆₃			
Gas type	-	I _{2H}			
Using gas	-	2H-G20-20 mbar			
NO _x class	-	5			
POWER					
Nominal heat input (Qn)	kW	37.5	26	22.5	17
Nominal heat output (Pn)	kW	6.2	6.2	5	4.5
Nominal condensing output	kW	40.1	28	24	18
Minimum heat input (Qr)	kW	37.1	25.7	22.3	16.8
Minimum heat output (Pr)	kW	6.6	6.5	5.4	4.8
EFFICIENCY					
Efficiency 100% of Nom. Power (80/60°C)	%	99	99	99	99
Efficiency 100% of Nom. Power (50/30°C)	%	107	107	107	107
Efficiency 30% of Nom. Power	%	109.4	109.8	109.7	109.6
TECHNICAL PARAMETERS					
Nominal nature gas consumption	m ³ /h	3.97	2.75	2.38	1.8
Preventing-frostbite system's start temperature	°C	5	5	5	5
Minimum effluent volume of D.H.W.	kg/min	2.5	2.5	2.5	2.5
Maximum pressure of D.H.W.	bar	8	8	8	8
Minimum pressure of D.H.W.	bar	0.2	0.2	0.2	0.2
Expansion vessel capacity	L	8	8	8	8
Expansion vessel preload capacity	bar	0.5	0.5	0.5	0.5
Maximum heating system pressure	bar	3	3	3	3
Nominal nature gas pressure	mbar	20	20	20	20
PERFORMANCE					
Maximum heating water temperature	°C	85	85	85	85
Minimum heating water temperature	°C	30	30	30	30
Maximum D.H.W. temperature	°C	60	60	60	60
Minimum D.H.W. temperature	°C	30	30	30	30
D.H.W. flowing rate (Δ T=25°C)	kg/min	23	16	13.8	10.3
D.H.W. flowing rate (Δ T=30°C)	kg/min	17.7	12.2	11.5	8.6
CIRCUIT					
Voltage/frequency	V~/Hz	230/50	230/50	230/50	230/50
Input electricity power	W	150	110	110	110
Electric insulation degree		IPX4D	IPX4D	IPX4D	IPX4D

▶ APPEARANCE AND DIMENSION

unit:mm

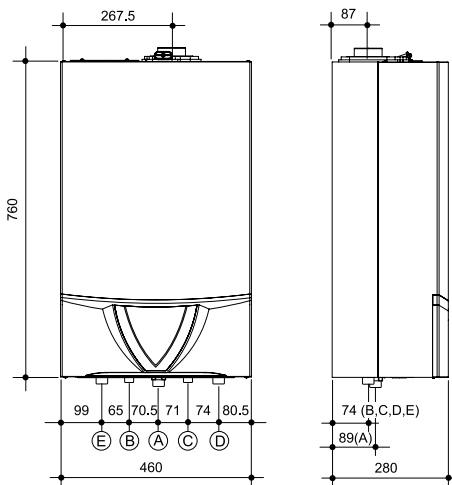
● LL1GBQ37-B40CV



- A. Gas Inlet (G3/4")
- B. D.H.W. Outlet (G1/2")
- C. C.W. Inlet (G1/2")
- D. B.F.W. Inlet (G3/4")
- E. W.O.H. Outlet (G3/4")

D.H.W.=Domestic Hot Water
C.W.=Cold Water
B.F.W.=Back Flow Water
W.O.H.=Water Of Heating

● LL1GBQ26-B28CV / LL1GBQ22-B24CV / LL1GBQ17-B18CV



- A. Gas Inlet (G3/4")
- B. D.H.W. Outlet (G1/2")
- C. C.W. Inlet (G1/2")
- D. B.F.W. Inlet (G3/4")
- E. W.O.H. Outlet (G3/4")

D.H.W.=Domestic Hot Water
C.W.=Cold Water
B.F.W.=Back Flow Water
W.O.H.=Water Of Heating



APPENDIX

Packing List in A Whole Unit

- 1.Host machine
- 2.Installation bag
 - Two pothooks
 - Two expansion bolts (used for fix the pothook)
- 3.Accessory bag
 - One user's guide

